

FREQUENTLY ASKED QUESTIONS

AWAKEN GATHERING
Thursday, September 15, 2022
THE CROSS CHURCH
100 N First St, Wylie, TX 75098

What time does the gathering start and end?

6:30pm - 9:45pm (approx. end time)

When does registration open?

Registration for AWAKEN at THE CROSS CHURCH will open on **Monday**, **August 1st at 10:00am (CST)**. You may stay up up to date by following AWAKENDFW on Instagram, Facebook and Twitter or at awakendfw.org.

Where do I register?

There will be a link to register on the event's website - awakendfw.org – when registration begins. This will be the **only location** where a registration link will be provided.

How much is registration?

\$7.50 (\$5 plus a \$2.50 transaction fee). When attendees arrive, they will be given a \$5 voucher to use towards any merchandise the night of the gathering at the AWAKEN resource table. Vouchers will only be redeemable the night of the gathering.

How many tickets am I able to register for at once?

A maximum of **two** tickets can be purchased <u>per billing address</u>. Orders that fail to adhere to published limits are subject to cancellation <u>without notice</u>.

How do I register my church group?

We strongly encourage you to have each woman in your group register themselves. In the event you'll need to register for a <u>church group</u> larger than the two tickets allotted, you will need to contact the toll-free number listed on the registration page for assistance. <u>You will not be able to register for more than ten tickets</u>. Once tickets have been registered for, please be sure that each woman has their ticket upon arrival. **You will not be able to enter without a ticket**. Seating is not assigned and is on a first come, first serve basis.

I registered for this gathering, but I can no longer attend. Are there refunds?

There are no refunds for this event, but you may transfer your ticket to a sister!

Are tickets transferable to other attendees?

Yes, tickets are transferable. You will receive a ticket via email, and you may forward that ticket to another attendee. <u>Tickets will be electronically scanned upon arrival so no duplicates will be accepted</u>.

Registration just opened. Are tickets really sold out?

Tickets for this gathering do go extremely fast (within the first few hours). If you are trying to register and are not certain if tickets are still available/sold out, please call our toll-free number for clarification at 877-317-0595.

What if I can't find my ticket?

No worries. You may request your ticket to be sent to you again. You are able to do this through the AWAKEN registration site where you originally purchased your ticket. Visit awakendfw.org for the link to the registration site. If you still encounter difficulty, please use the toll-free number listed on the registration site for assistance.

What if I don't have a printer?

Not a problem! You may show your ticket on your mobile device.

Registration is full. Is there a waiting list?

There is no waiting list for this gathering.

When do the sanctuary doors open?

6:00pm - 30 minutes prior to start of gathering.

Will services be provided for the hearing impaired?

Yes! Sign language interpretation will be provided for the hearing impaired.

Is wheelchair accessible seating available?

Yes! Once your ticket is scanned and you've entered through the front doors of the building, please ask a volunteer to direct you to the designated sanctuary door entrance.

Is childcare provided?

No, childcare will not be provided for this gathering.

Are children welcome?

Teenagers and children that are able to sit through the event are welcome. **However, you must register them for a ticket to gain entrance.** Parents, please use your best judgment, this is a taped gathering.

Can men attend this gathering?

We love the men in our lives, but this gathering is formatted and geared towards women only.

Will food be provided?

Light refreshments will be provided at the end of the gathering.

Is there assigned seating?

Seating is on a first come, first serve basis.

What is the photo and video policy?

You are free to take photos and short video clips during the event. <u>Live streaming of the event is prohibited</u>.

Will this gathering be streamed live?

So sorry, this gathering will not be streamed live/simulcast.

Will AWAKEN, Priscilla Shirer, and Anthony Evans' resources be available for purchase?

Yes! There will be a selected amount of AWAKEN specific items for purchase as well as Priscilla and Anthony's most current resources.

How can I volunteer for this event?

Thank you for your willingness to serve! Going Beyond Ministries and The Cross Church currently have a team of volunteers for each of their needs. No additional volunteers are needed.

Will there be another AWAKEN gathering this year?

This is our only gathering of the year. Stay up to date by following AWAKENDFW on Instagram, Facebook and Twitter or at awakendfw.org for 2023 announcement dates.

How do I contact the AWAKEN team directly?

Please visit the AWAKEN website at awakendfw.org. Once there, scroll to the bottom of the page and you will be able to contact their team with questions or comments through website submission.